

# Installation and Operating Instructions



**WATERFRIEND** MRD-2  
*exclusiv*



Water treatment for pH and ORP  
optional with web server and Internet connection



## Technical Data **WATERFRIEND** *exclusiv*

Nominal voltage	1/N/PE 230V/50Hz
Metering pump pH	Peristaltic pump
Metering pump ORP	Peristaltic pump
Flow rate pH	0 tp 10 L / h
Flow rate ORP	0 to 10 L / h
Protection class	IP 20
Housing size	500 x 390 x 130
Humidity	0 to 95%, non condensing
Surrounding temperature	0 to 40 °C
Measuring water pressure	max. 2 bar

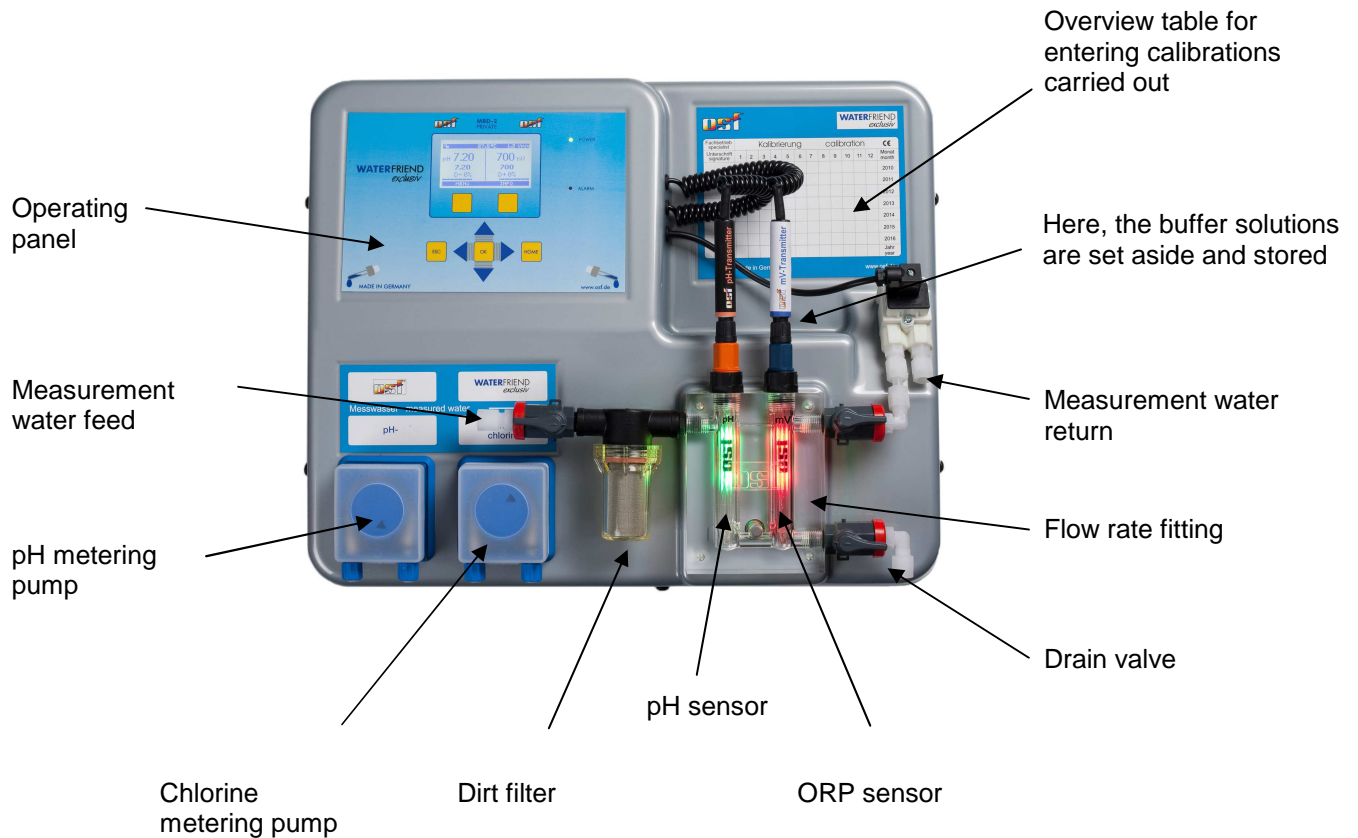


Made by **OSF**

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## General:



## Safety information:

### Installation and operating manual

This operating manual contains important information which must be observed during installation, operation and maintenance of the metering unit. For this reason, it is imperative that this operating manual is read by the fitter and the responsible specialist personnel or equipment owner before installation and initial start-up. It must be continuously available at the device installation location.

### Caution

The metering liquids used are corrosive or highly flammable. The two pressure hose ends at the hose pumps must never be hanging freely, otherwise corrosive or highly flammable liquids can be discharged.

### Canister

The canisters containing the metering liquids must be placed in **tsi** interception troughs. They may never be placed directly underneath the controller. Gas-emitting chemicals can cause damage to the sensitive controller.

### Personnel qualification

The personnel who will be operating, maintaining, inspecting and installing the device must have appropriate qualifications for this work. The plant operator must precisely define the areas of responsibility, responsibilities and monitoring of the personnel. If the personal does not have the required knowledge, they must be trained and instructed. This can be carried out by the manufacturer or supplier on behalf of the owner if required. Furthermore, the owner must ensure that the contents of this operating manual have been understood by his personnel in all respects.

## Installation

You have purchased a high-quality measuring, regulating and metering device with the WATERFRIEND. The device is a precise and sensitive system which needs to be handled carefully at all times. Please handle the protective cover carefully as well. It may not be allowed to fall down or come into contact with chemicals. The protective cover should be cleaned using a soft cloth and a little water if necessary.

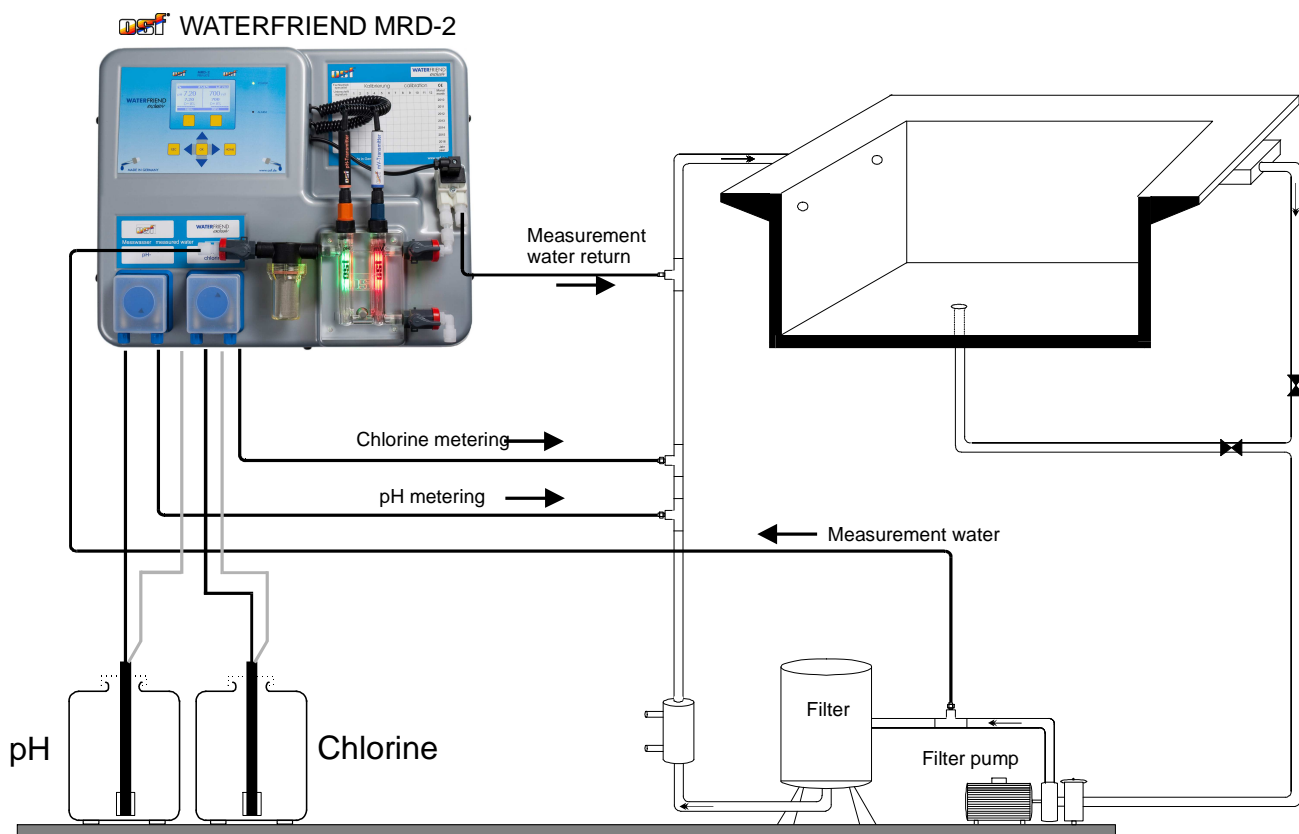
All regulations and provisions applicable to the place of installation must be observed during installation. The swimming pool must be constructed such that a possible technical malfunction, power failure or a defective metering system may not cause any consequential loss.

### Installation:

The bottom housing section is fixed vertically and permanently to a solid wall with suitable load-bearing capacity. Please ensure that the measuring cells are vertical after this has been carried out. The installation location must be protected against dust and water in order to guarantee correct and proper functioning of the device. The surrounding temperature must be between  $-0^{\circ}\text{C}$  und  $+40^{\circ}\text{C}$  and should be kept as constant as possible. Humidity at the installation site may not exceed 95%, and no condensation may take place. Please avoid direct heat or sun irradiation onto the device.

### Installation in the water circuit:

Please observe all valid safety regulations when carrying out installation work, and ensure that this is carried out carefully. Disconnect the measuring, regulation and metering device and all other electrical consumers such as filter pumps and heaters from the power supply.



### General informational installation in the water circuit:

- Before carrying out initial start-up, ensure that the injection valves open and close reliably.
- All hoses must be routed free of kinks.
- Avoid routing hoses over sharp edges.
- Connect all hoses carefully and check to ensure that they are tightly fitted to their connections.
- Avoid unnecessarily long hose lengths.
- Hoses may not be routed directly over pipes carrying heat or over other devices.

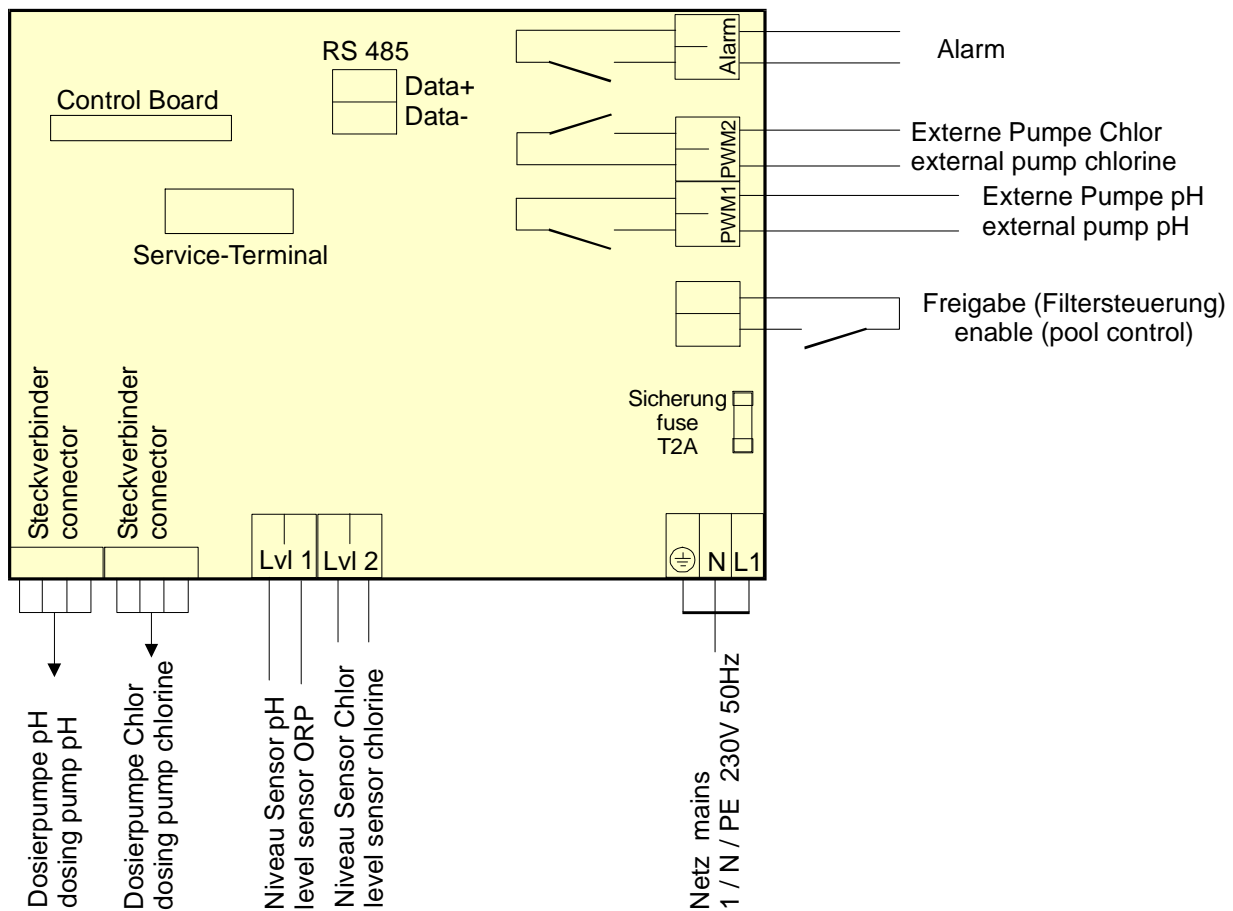
## Electrical power supply:

The controller must be mounted protected against moisture in accordance with its protection class. The device must be powered via a multi-pole main switch with a contact opening width of at least 3mm and a residual current circuit breaker with  $I_{FN} \leq 30\text{mA}$ . **The device must be isolated before opening the housing. Electrical power supply connections, in addition to alignment and service work, may only be carried out by approved electricians. The attached circuit diagrams and all applicable safety regulations must be observed.**

### Low-voltage cables:

Low-voltage cables may not be routed together with three-phase or alternating current cables in one cable duct. Routing of low-voltage cables in the vicinity of three-phase or alternating current cables should generally be avoided.

### Wiring diagram:



### Alarm

An external acoustic or optical alarm can be connected to these terminals. These terminals can also be used for connection to group error messaging systems. The terminals can be loaded with maximum 230V 1A.

### External pumps

These connecting terminals are control contacts for external metering pumps. The terminals can be loaded with maximum 230V 1A.

### Enabling

These connecting terminals are used for interlocking with a filter control unit. Opening the floating contact within the filter control unit causes interruption of the metering process.

### RS-485

These terminals are used for connection to the tsi Euromatik.net or the tsi Pool-Control-TOUCH filter control unit. A screened, twisted, 2-core cable (twisted pair) with a cross-section of at least 0.22 mm<sup>2</sup> is required for the

connection. (e.g. Li2YCY(TP) 2 x 0.22 mm<sup>2</sup>). Screening improves the electromagnetic compatibility (EMC). The cable length of the complete bus-system may not exceed 1200 m. The polarity (DATA+ and DATA) should be observed.

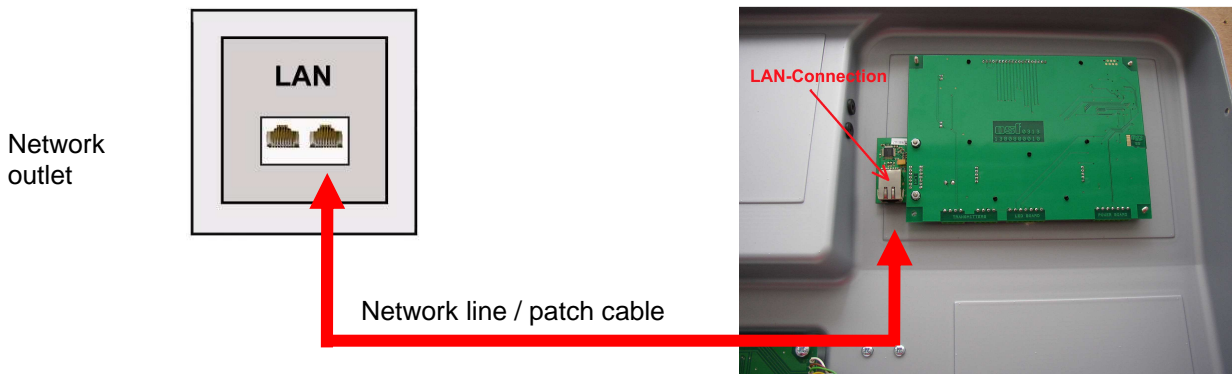
## Connecting to EUROMATIK.net

### External Touch-Panel

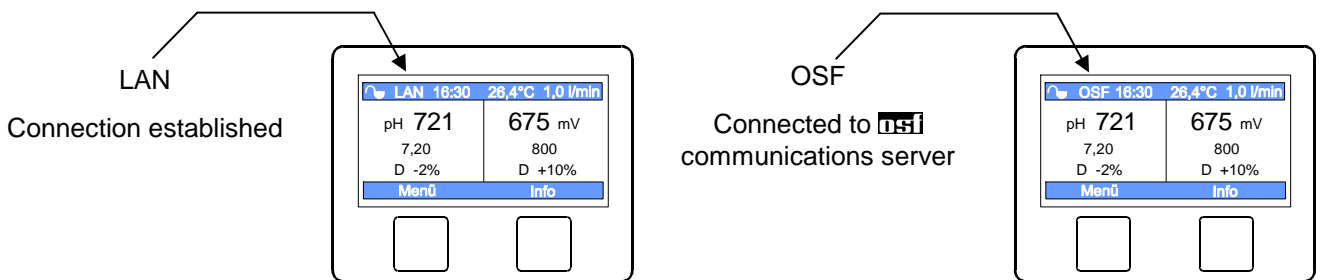
The RS-485 connection terminals are used for data transmission to the EUROMATIK.net. Thus it can be accessed from the external touch panel of EUROMATIK.net to the water treatment WATERFRIEND MRD-2. Please note the instruction manual of the EUROMATIK.net.

## Connecting to the computer network (optional)

Connection to the Internet is only possible for dosing controls with integrated **tsi** web server (option) and is carried out by the **tsi** communication server. The WATERFRIEND MRD-2 is connected using a standard Ethernet patch cable into the network wall outlet, the powerline adapter, the wireless LAN access point or other suitable facilities.



After the WATERFRIEND was connected to an active network outlet, the power supply can be turned on. The web server in WATERFRIEND now searches autonomously for the communication server and logs on to the database.

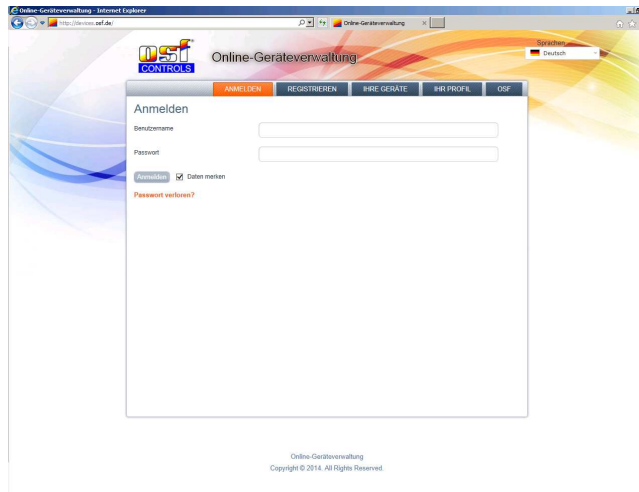


If the "OSF" icon in the monitor is visible (see chart), the WATERFRIEND has logged on to the **tsi** communication server.

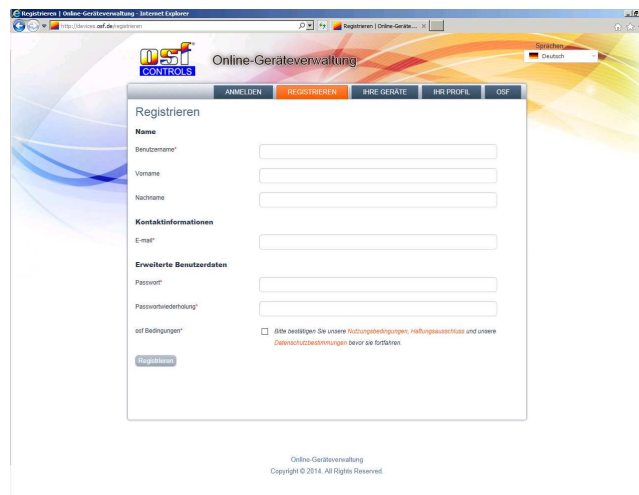


## Using the OSI-communication server

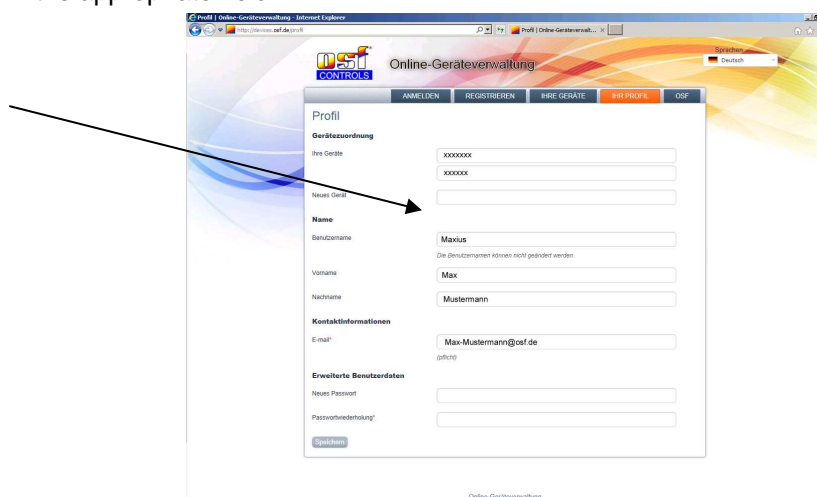
You can reach the OSI-communication server at the address <http://devices.osf.de>



As a new user, you must register first:



After registering, you can log in and then add a new device to your user profile by entering the device ID of the dosing control in the appropriate field:



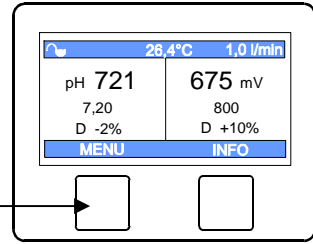
The DEVICE ID of your device is shown on the device information page on the control panel of the device:



### Read device ID on the display of the dosing control

Procedure:

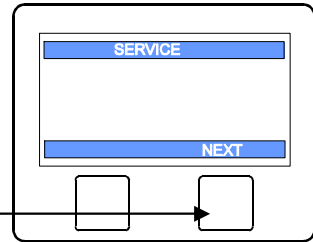
Press the "MENU" button



Move the cursor (blue backed text) to the line "SERVICE" by pressing the keys  $\Delta$  or  $\nabla$ .

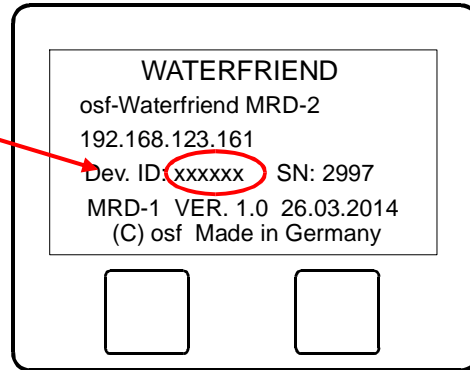
Press the key.

Press the "NEXT" button

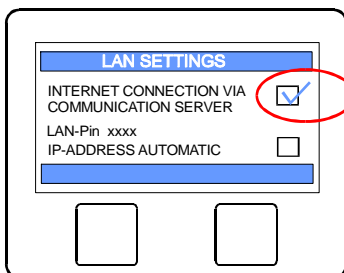
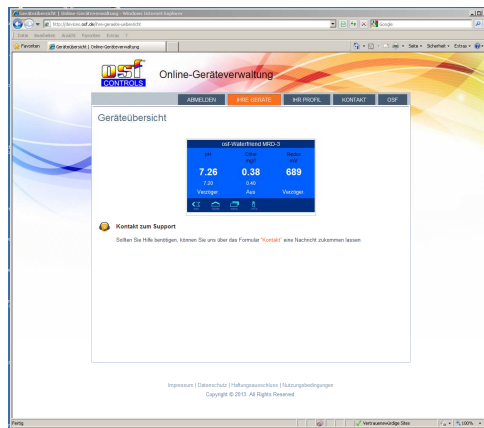


Move the cursor (blue backed text) to the line "About dosage systems" by pressing the keys  $\Delta$  or  $\nabla$ .

Read the Device ID and enter it in the user profile of the osf communication server.



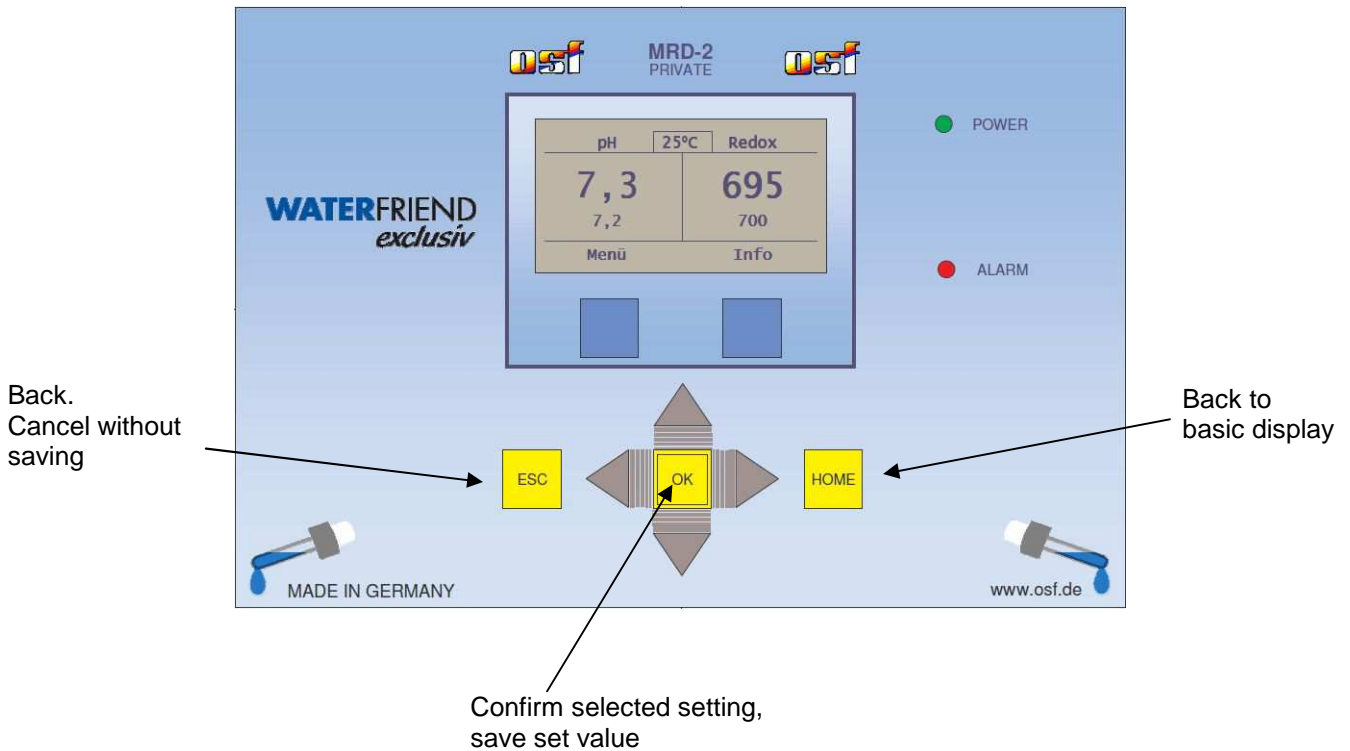
After that, your device will appear in your device overview and can be operated using the communication server:



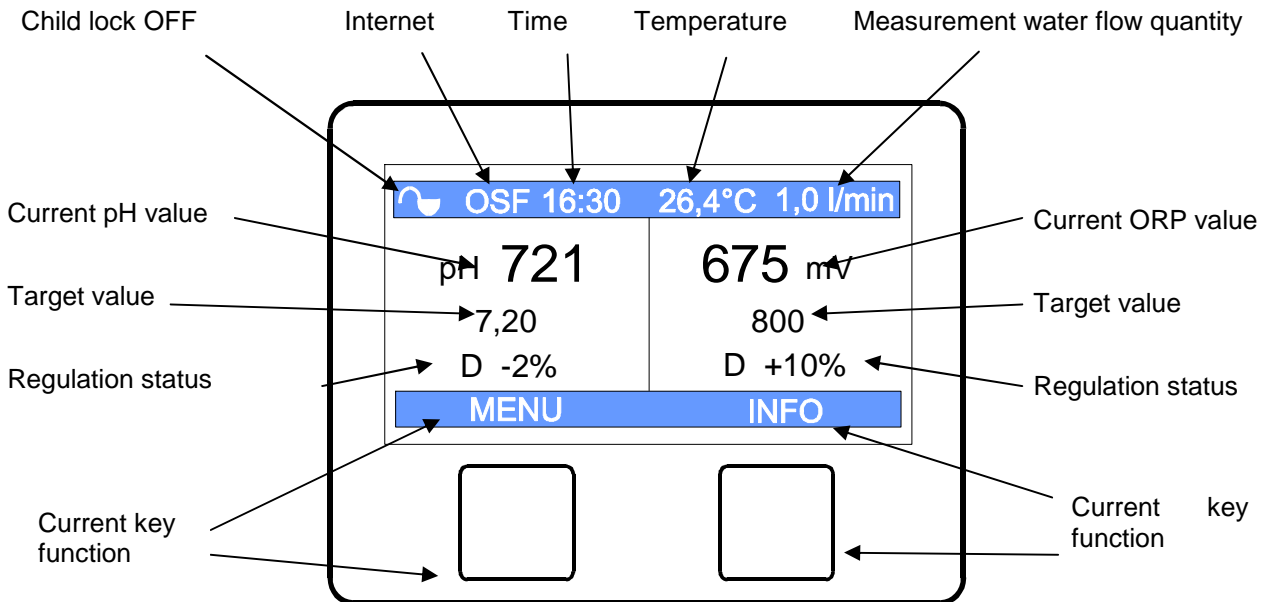
For the use of the communication server, the Internet connection via the communication server must be enabled.

Factory setting: osf Communications Server enabled

## Operation



## Displays



## Temperature

The displayed temperature is the measurement water temperature within the flow fittings. This can deviate from the actual water temperature in the swimming pool depending on the pipeline routing and surrounding temperatures.

## Measurement water flow quantity

Quantity of water flowing through the fittings.

## Child lock

This symbol shows the child lock status



The child lock is switched off as supplied.

To switch off child lock, press the key for 5 seconds

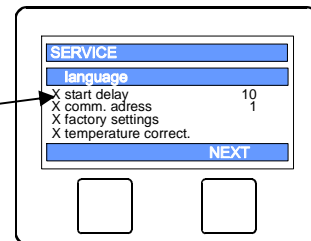
To switch child lock on, press the key for 5 seconds

All keys are blocked if the child lock is switched on! Only the key is active and enables querying of the device type.

## Professional level

The WATERFRIEND offers protection against unauthorised changes to important operating parameters.

This safety function is activated as supplied. All the parameters marked with X in the display are blocked.



Safety function OFF



Safety function ON (no symbol)



To switch the safety function off, press the , and keys simultaneously.

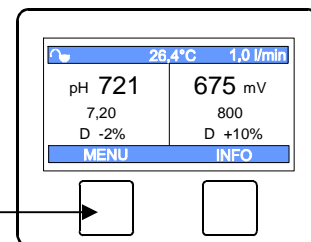
The safety function switches itself on again automatically one hour after the last time one of these keys was actuated.

## Bleed metering hose

The WATERFRIEND offers the facility for switching the metering pump on manually so that the meeting hoses can be bled.

Procedure:

Press the "MENU" key

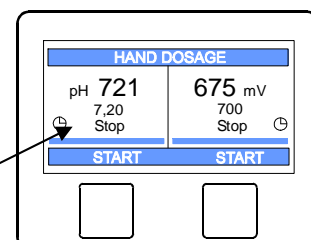


Move the cursor (blue backed text) to the line "hand dosage" by pressing the keys or .

Press the key.

Each metering pump can be switched on and off individually by pressing the appropriate keys. While doing so, please observe the corresponding status display. The maximum runtime is limited to 60 seconds. Once this time has elapsed, the pumps will be switched off automatically. The remaining runtime is shown graphically in the display.

Runtime



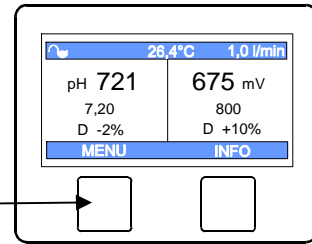
## pH regulation

### Switching off pH regulation


In the menu there is a setting to turn on and off the automatic pH control.

Procedure:


Press the "MENU" key



Move the cursor (blue backed text) to the line "set pH" by pressing the keys  $\triangle$  or  $\nabla$ .

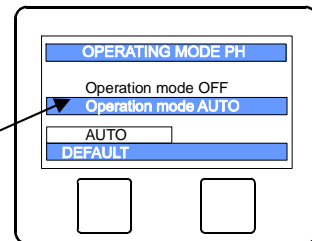
Press the  key.

Move the cursor (blue backed text) to the line "operating mode" by pressing the keys  $\triangle$  or  $\nabla$ .


Press the  key.

By pressing the arrow keys  $\triangle$  and  $\nabla$  the cursor can be moved and the desired operating mode can be selected.

Operating mode:  
OFF or AUTO



Factory setting: AUTO

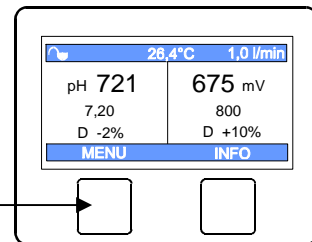
Press the  key to save the settings.

### Setting the pH target value


There is a setting facility for the required pH value in the menu.

Procedure:


Press the "MENU" key



Move the cursor (blue backed text) to the line "set pH" by pressing the keys  $\triangle$  or  $\nabla$ .

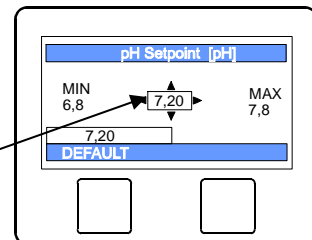
Press the  key.


Move the cursor (blue backed text) to the line "setpoint" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

You can move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$  and also use the  $\triangle$  and  $\nabla$  arrow keys to set the target value. The maximum and minimum possible values are shown right and left in the display.

Setpoint



Press the  key to save the settings.

### Setting the alarm limit values



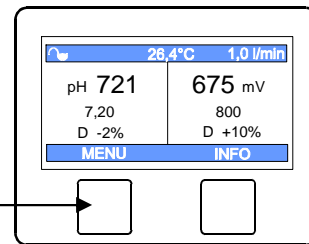
These settings may only be adjusted by a specialist.

## Setting the lower pH alarm


There is a setting facility for the required alarm limit value in the menu.

Procedure:


Press the "MENU" key



Move the cursor (blue backed text) to the line "set pH" by pressing the keys  $\triangle$  or  $\nabla$ .

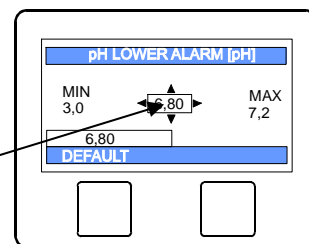
Press the  key.

Move the cursor (blue backed text) to the line "lower alarm" by pressing the keys  $\triangle$  or  $\nabla$ .


Press the  key.

You can move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$  and also use the  $\triangle$  and  $\nabla$  arrow keys to set the target value. The maximum and minimum possible values are shown right and left in the display.

Target value



Factory setting: 6,0

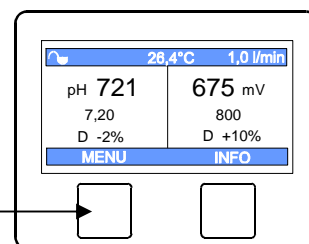
Press the  key to save the settings.

## Setting the upper pH alarm

There is a setting facility for the required alarm limit value in the menu.

Procedure:

Press the "MENU" key



Move the cursor (blue backed text) to the line "set pH" by pressing the keys  $\triangle$  or  $\nabla$ .

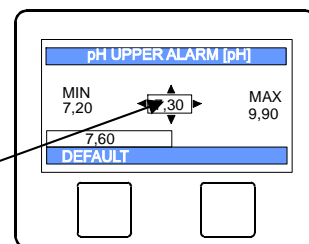
Press the  key.

Move the cursor (blue backed text) to the line "upper alarm" by pressing the keys  $\triangle$  or  $\nabla$ .


Press the  key.

You can move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$  and also use the  $\triangle$  and  $\nabla$  arrow keys to set the target value. The maximum and minimum possible values are shown right and left in the display.

Target value

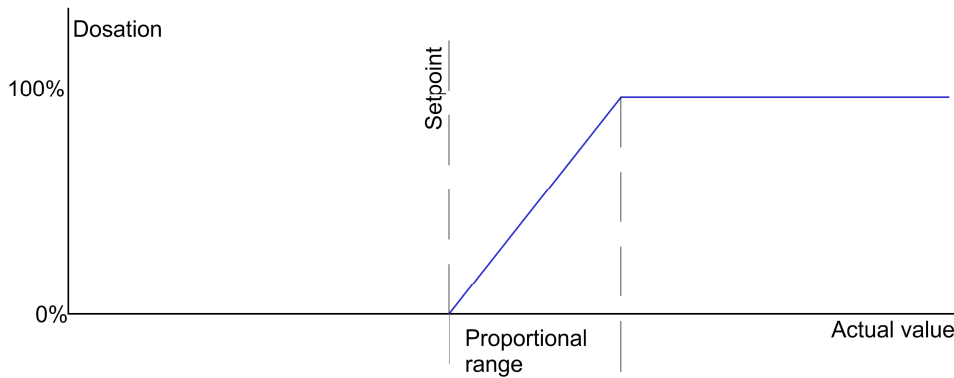


Factory setting: 8,0

Press the  key to save the settings.

## Setting the pH proportional range

The controller offers the facility for setting the regulation proportional range in order to adapt the WATERFRIEND to the requirements of the specific swimming pool. This value influences the delivery quantity by optimising the pulse-width modulation. This means that the duty cycle is modulated at constant frequency. The numeric value specifies the regulating conductance. At a deviation of the measured actual value from the desired value, which is greater than the P range, the metering pump operates with maximum power. If the actual value approaches the target value inside the proportional range, the metering performance decreases proportionally. This means that the pump is working at reduced power.



Increasing the p-range leads to a slower approach to the target value with less overshoot.

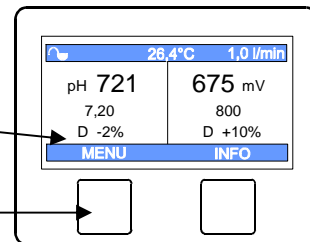


The proportional range may only be adjusted by a specialist.

Procedure:

Metering pump flow rate in %

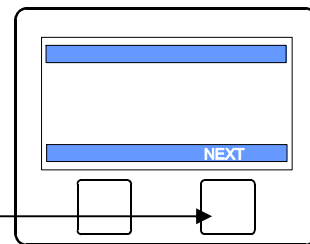
Press the "MENU" key



Move the cursor (blue backed text) to the line "set pH" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  $\square$  key.

Press the "NEXT" key

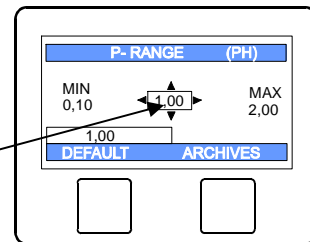


Move the cursor (blue backed text) to the line "p-range" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  $\square$  key.

You can move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$  and also use the  $\triangle$  and  $\nabla$  arrow keys to set the proportional range. The maximum and minimum possible values are shown right and left in the display.

Proportional range

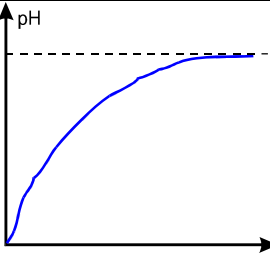


Factory setting: 1,00

Press the  $\square$  key to save the settings.

### Meaning of the proportional range

Adjustment	Benefits	Disadvantages	Diagram
Small P-range	Fast, accurate control	When switching on an overshoot can occur	

Wide P-range	No overshoot	Slow control, small deviations between desired and actual values possible	
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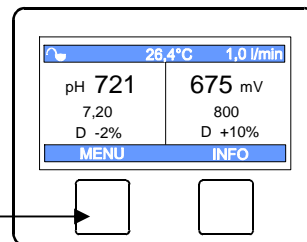
### Setting the maximum pH metering time

The metering time limit is a safety function and prevents dangerous overdosing in cases of breakdown. Attention! The higher the maximum dosing time is set, the more acid can be released in an uncontrolled manner in case of any damage of the dosing tube.


The metering time must be adapted to the actual pool size.

Procedure:

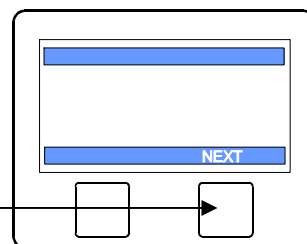
Press the "MENU" key



Move the cursor (blue backed text) to the line "set pH" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

Press the "NEXT" key

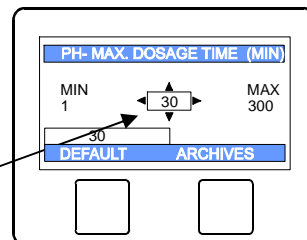


Move the cursor (blue backed text) to the line "max. dosage time" by pressing the keys  $\triangle$  or  $\nabla$ .


Press the  key.

You can move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$  and also use the  $\triangle$  and  $\nabla$  arrow keys to set the maximum time. The maximum and minimum possible values are shown right and left in the display.

Max. Time



Factory setting: 60 minutes

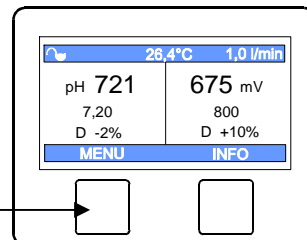
Press the  key to save the settings.

### pH metering pump flow rate

The integrated speed control for the metering pumps enables optimum adaptation of the regulation to the pool size.

Procedure:

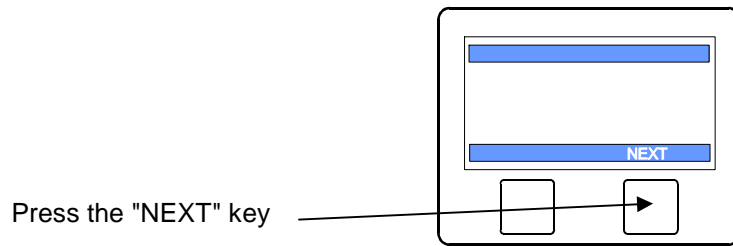
Press the "MENU" key




Move the cursor (blue backed text) to the line "set pH" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

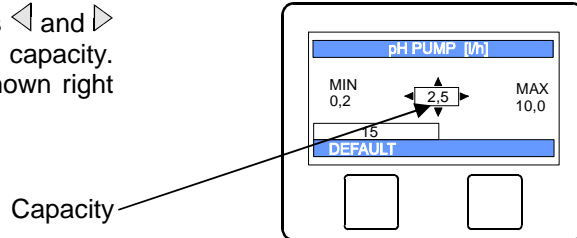





Press the "NEXT" key

Move the cursor (blue backed text) to the line "pH pump [l/h]" by pressing the keys  $\triangle$  or  $\nabla$ .  
Press the  key.

You can move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$  and also use the  $\triangle$  and  $\nabla$  arrow keys to set the capacity. The maximum and minimum possible values are shown right and left in the display.



Factory setting: 1,5 l/h

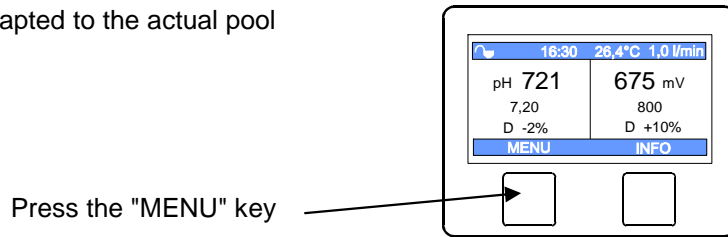
Press the  key to save the settings.

### pH Power-on delay

The controller only starts up after a delay period once the power supply has been provided and once external enable has been switched on (e.g. filter control unit). This power-on delay is necessary because a period specific to the overall system elapses once the filter pumps have been switched on before the completely mixed water reaches the sensors. This mixing process is mainly dependent on the pool size, the dimensions of the filter pump, the pipe length and the filter itself.


The delay period can, if required, be adapted to the actual pool size.

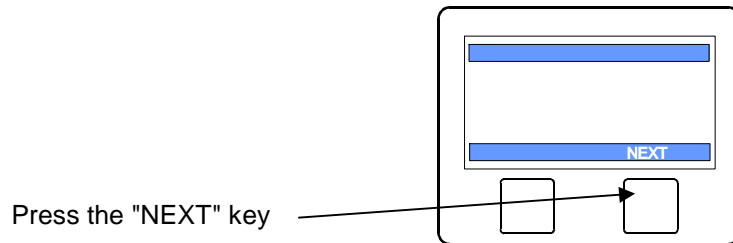
Procedure:



Press the "MENU" key


Move the cursor (blue backed text) to the line "set pH" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

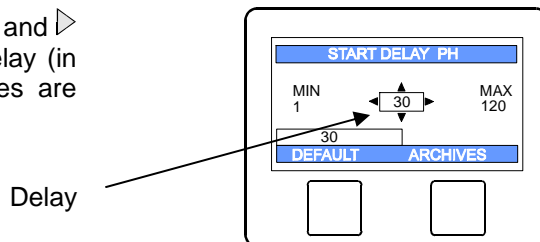


Press the "NEXT" key


Move the cursor (blue backed text) to the line "delay pH" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

You can move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$  and also use the  $\triangle$  and  $\nabla$  arrow keys to set the delay (in minutes). The maximum and minimum possible values are shown right and left in the display.



Delay

Press the  key to save the settings.

Factory setting: 30 minutes

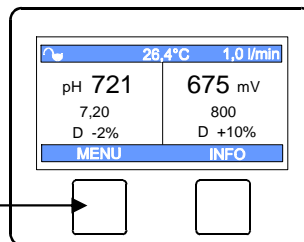
## ORP regulation

### Switching ORP regulation off


In the menu there is a setting to turn on and off the automatic redox regulation.

Procedure:

Press the "MENU" key



Move the cursor (blue backed text) to the line "set ORP" by pressing the keys  $\triangle$  or  $\nabla$ .

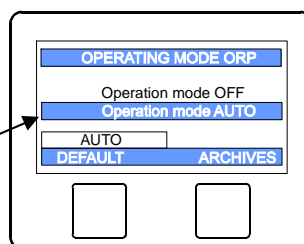
Press the  key.


Move the cursor (blue backed text) to the line "operating mode" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

By pressing the arrow keys  $\triangle$  and  $\nabla$  the cursor can be moved and the desired operating mode can be selected.

Operating mode:  
OFF or AUTO



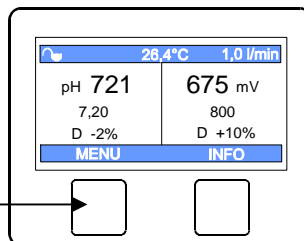
Press the  key to save the settings.

### Setting the ORP target value

There is a setting facility for the required ORP value in the menu.

Procedure:

Press the "MENU" key



Move the cursor (blue backed text) to the line "set ORP" by pressing the keys  $\triangle$  or  $\nabla$ .

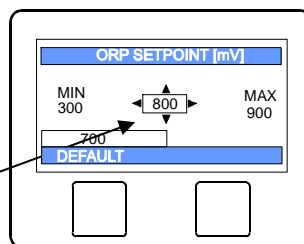
Press the  key.

Move the cursor (blue backed text) to the line "setpoint" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

You can move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$  and also use the  $\triangle$  and  $\nabla$  arrow keys to set the target value. The maximum and minimum possible values are shown right and left in the display.

Target value



### Setting the alarm limit values



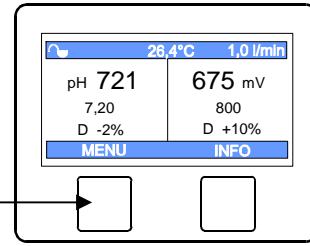
These settings may only be adjusted by a specialist.

### Setting the lower ORP alarm

There is a setting facility for the required alarm limit value in the menu.

Procedure:

Press the "MENU" key



Move the cursor (blue backed text) to the line "set ORP" by pressing the keys  $\triangle$  or  $\nabla$ .

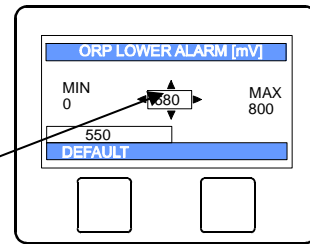
Press the **OK** key.

Move the cursor (blue backed text) to the line "lower alarm" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the **OK** key.

You can move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$  and also use the  $\triangle$  and  $\nabla$  arrow keys to set the limit. The maximum and minimum possible values are shown right and left in the display.

Alarm limit



Factory setting: 400mV

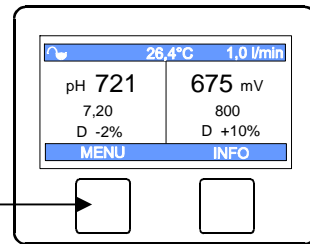
Press the **OK** key to save the settings.

### Setting the upper ORP alarm

There is a setting facility for the required alarm limit value in the menu.

Procedure:

Press the "MENU" key



Move the cursor (blue backed text) to the line "set ORP" by pressing the keys  $\triangle$  or  $\nabla$ .

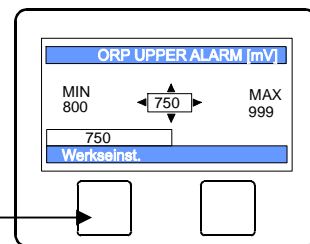
Press the **OK** key.

Move the cursor (blue backed text) to the line "upper alarm" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the **OK** key.

You can move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$  and also use the  $\triangle$  and  $\nabla$  arrow keys to set the limit. The maximum and minimum possible values are shown right and left in the display.

Alarm limit

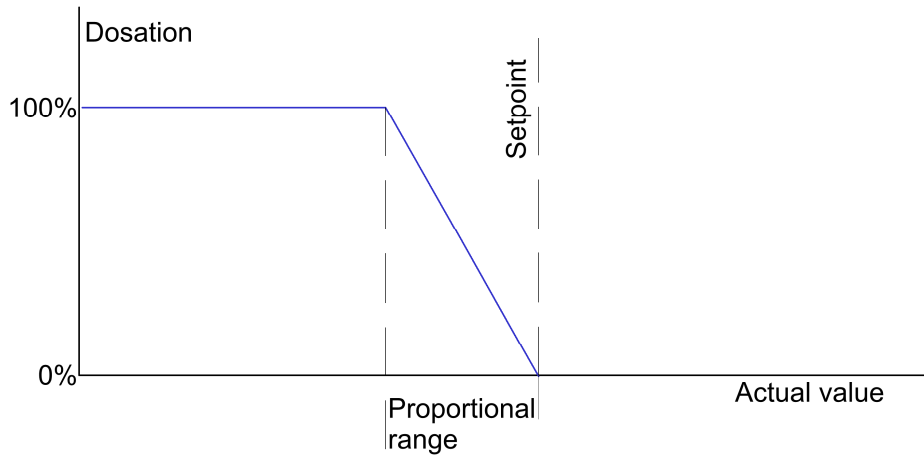


Factory setting: 800mV

Press the **OK** key to save the settings.

### Setting the ORP proportional range

The controller offers the facility for setting the regulation proportional range in order to adapt the WATERFRIEND to the requirements of the specific swimming pool. This value influences the delivery quantity by optimising the pulse-width modulation. This means that the duty cycle is modulated at constant frequency. The numeric value specifies the regulating conductance. At a deviation of the measured actual value from the desired value, which is greater than the P range, the metering pump operates with maximum power. If the actual value approaches the target value inside the proportional range, the metering performance decreases proportionally. This means that the pump is working at reduced power.



Increasing the p-range leads to a slower approach to the target value with less overshoot.

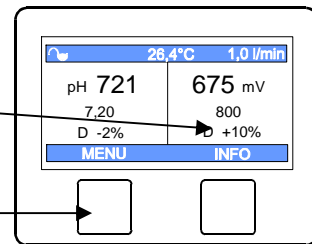


The proportional range may only be adjusted by a specialist.

Procedure:

Metering pump flow rate in %

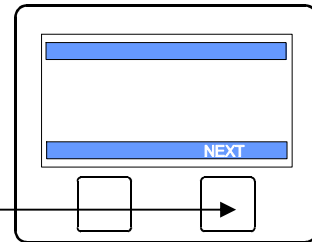
Press the "MENU" key



Move the cursor (blue backed text) to the line "set ORP" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the key.

Press the "NEXT" key

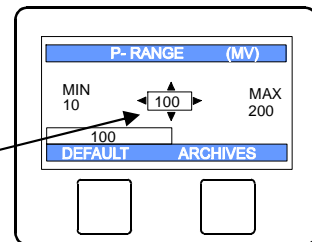


Move the cursor (blue backed text) to the line "P-range" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the key.

You can move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$  and also use the  $\triangle$  and  $\nabla$  arrow keys to set the proportional range. The maximum and minimum possible values are shown right and left in the display.

P-range



Press the key to save the settings.

Factory setting: 100mV

### Meaning of the proportional range

Adjustment	Benefits	Disadvantages	Diagram
Narrow P-range	Fast, accurate control	When switching on, an overshoot can occur	
Wide P-Range	No overshoot	Slow control, small deviations between desired and actual values possible	

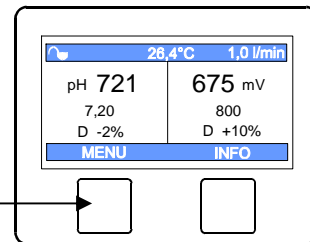
### Setting the maximum ORP metering time

The dosing time is a safety feature and prevents dangerous overdosing in case of failure. Attention! The larger the maximum dosing time is set, the more chlorine solution can be released in an uncontrolled manner in case of any damage to the dosing tube!

The metering time must be adapted to the actual pool size.

Procedure:

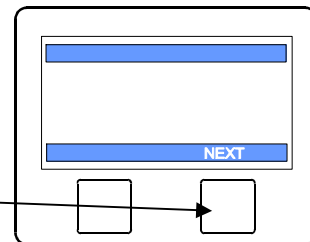
Press the "MENU" key



Move the cursor (blue backed text) to the line "set ORP" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the key.

Press the "NEXT" key

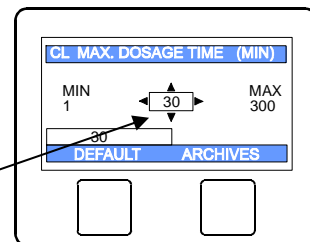


Move the cursor (blue backed text) to the line "max. dosage time" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the key.

You can move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$  and also use the  $\triangle$  and  $\nabla$  arrow keys to set the time limit. The maximum and minimum possible values are shown right and left in the display.

Max. time



Press the key to save the settings.

Factory setting: 60 minutes

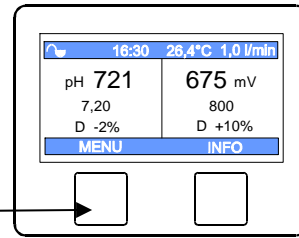
### ORP Power-on delay

The controller only starts up after a delay period once the power supply has been provided and once external enable has been switched on (e.g. filter control unit). This power-on delay is necessary because a period specific to the overall system elapses once the filter pumps have been switched on before the completely mixed water reaches the sensors. This mixing process is mainly dependent on the pool size, the dimensions of the filter pump, the pipe length and the filter itself.

The delay period can, if required, be adapted to the actual pool size.

Procedure:

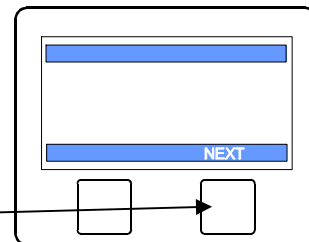
Press the "MENU" key



Move the cursor (blue backed text) to the line "set ORP" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the key.

Press the "NEXT" key

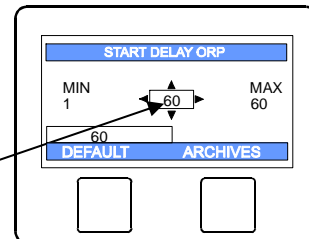


Move the cursor (blue backed text) to the line "delay ORP" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the key.

You can move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$  and also use the  $\triangle$  and  $\nabla$  arrow keys to set the delay (in minutes). The maximum and minimum possible values are shown right and left in the display.

Delay



Factory setting: 60 minutes

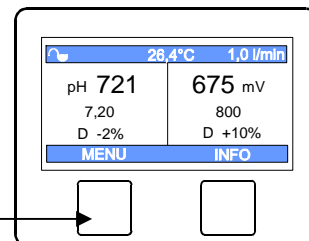
Press the key to save the settings.

### Chlorine metering pump flow rate (ORP)

The integrated speed control for the metering pumps enables optimum adaptation of the regulation to the pool size.

Procedure:

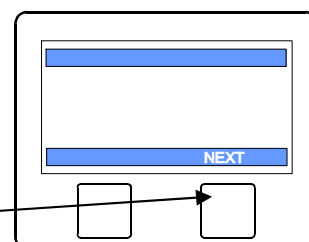
Press the "MENU" key



Move the cursor (blue backed text) to the line "set ORP" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the key.

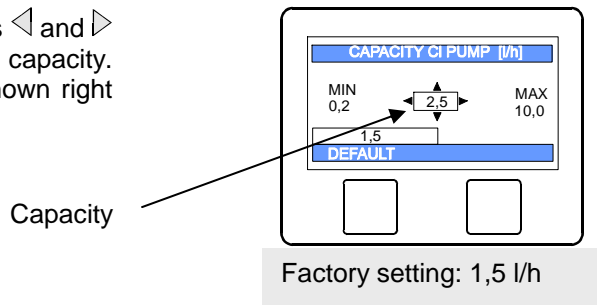
Press the "NEXT" key




Move the cursor (blue backed text) to the line "Cl pump [l/h]" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the key.

You can move the cursor by pressing the arrow keys ◀ and ▶ and also use the ▲ and ▼ arrow keys to set the capacity. The maximum and minimum possible values are shown right and left in the display.



Press the  key to save the settings.

## Calibration



These settings may only be adjusted by a specialist.

Once the sensors have been connected, every input must be calibrated during initial start-up. Calibration is necessary even if an electrode is replaced by a new one. The WATERFRIEND checks the calibration procedures for plausibility during the process (slope and offset). Non-calibrated and "badly" calibrated measurement inputs are displayed in plain text.

Time delays occur due to the electrode start-up times when the device is switched on.

### Buffer solution

The use-by date must be observed for the buffer solutions. The solutions must always be stored in a cool, dark place. Buffer solutions may not be soiled during use. For this reason, electrodes may not be immersed in different buffer solutions successively without cleaning them with distilled water first. It is also important not to rub the electrodes with a cloth, because this causes static charging and incorrect measurements. The necessary **nsi** buffer solutions for pH 4, pH 7 and for ORP 468mV and **nsi** spare electrodes are available from the **nsi** "WATERFRIEND" metering unit supplier.

### Electrodes

The electrodes must be free of impurities, oils and fats etc before they are inserted in the flow fittings. Furthermore, the diaphragms (small spots at the probe point) must be free of coatings, soiling and crystallisation deposits. Do not touch the glass body with your hands to avoid impurities.

### Calibrating the pH electrode

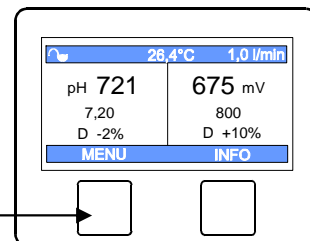
The calibration is carried out as a 2-point calibration with 2 buffer solutions. These buffer solutions must be free of impurities and fresh.

During the calibration, the measured electrode value and the pH values for the buffer solutions set are shown in the display. You can use these displayed values to ascertain the quality of the electrode during the calibration.

### Calibrating the upper value (pH 7)

Procedure:

Press the "MENU" key



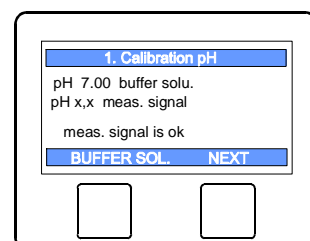
Move the cursor (blue backed text) to the line "set pH" by pressing the keys ▲ or ▼.

Press the  key.

Move the cursor (blue backed text) to the line "calibration" by pressing the keys ▲ or ▼.

Press the  key.

In the first stage, the upper point (pH 7) is calibrated. To do this, the pH electrode is immersed in a buffer solution of pH 7. The current values for the pH electrode are then shown in the display. If the value shown in the display no longer changes,



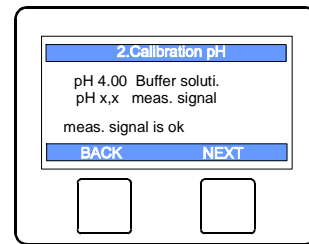


you should save the reference value by pressing the "OK" key or the "Next" key.

The display then shows the screen for calibrating the lower point (pH 4).


### Setting the lower value (pH 4)

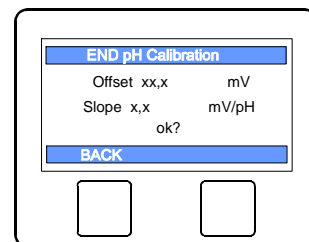
In the second stage, the lower point (pH 4) is calibrated. To do this, the pH electrode (which must have been cleaned in distilled water first) is immersed in a buffer solution of pH 4. The current values for the pH electrode are then shown in the display. If the value shown in the display no longer changes, you should save the reference value by pressing the "OK" key or the "Next" key.



Caution: It is also important not to rub the electrode with a cloth, because this causes static charging and incorrect measurements.

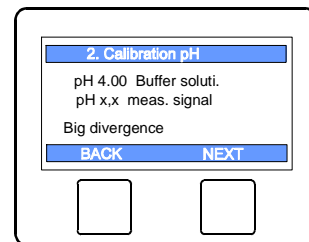
Once calibration is complete, the slope and offset of the electrode are shown in the display.

Press the  key to save the settings.



If the electrode values are outside specific tolerances, a message is shown to alert you to this fact. If this is the case, the electrode should be replaced as soon as possible.

If the offset difference falls below a value of  $\pm 60\text{mV}$ , the calibration cannot be correctly completed. The display shows the message "Big divergence".



The steepness must be in a range between 45.0 and 65.0 mV. If not, the calibration cannot be correctly completed. The display shows the message "Big divergence".

### pH calibration errors

If the calibration was not able to be completed and the "Big divergence" is shown in the display, the following causes are possible:

- The pH electrode (combination electrode) is worn. The electrode service life is limited depending on the water quality and its care.
- You have mixed up the buffer solution sequence (1st pH 7, 2nd pH 4). This sequence must be strictly observed.
- You used the same buffer solution twice. Correct calibration can only be carried out with two different buffer solutions.
- You used the wrong buffer solutions. It is imperative that pH 4 and pH 7 are used. Calibration is not possible if other buffer solutions are used.
- The buffer solutions are used up or contaminated. In this case, use new buffer solutions.
- The electrode was connected to the wrong transmitter. The pH electrode must be connected to the black transmitter.
- The electrical connection between electrode and transmitter, or that between transmitter and controller, is damaged.

### Calibrating the ORP electrode

The ORP potential is measured using the ORP electrode. This electrode measures the voltage which is present in the water due to oxidising and reducing ions.

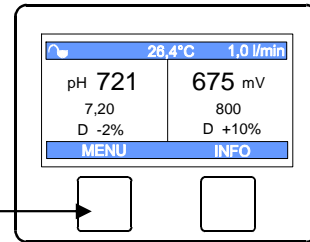
The calibration is carried out as a 1-point calibration with a 468mV buffer solution. This buffer solution must be free of impurities and fresh.

During the calibration, the measured electrode voltage value and the ORP value of the buffer solution are shown in the display. You can use these displayed values to ascertain the quality of the electrode during the calibration.


## Calibrating

Procedure:


Press the "MENU" key



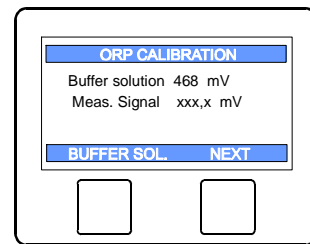
Move the cursor (blue backed text) to the line "set ORP" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

Move the cursor (blue backed text) to the line "calibration" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

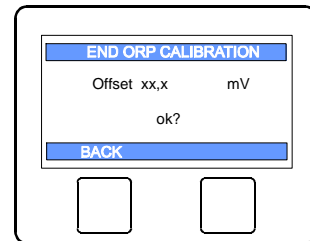
The ORP electrode is immersed in the 468mV buffer solution. The current value for the ORP electrode is then shown in the display. **The discrepancy between the displayed value and the buffer solution value (468mV) should not exceed  $\pm 10$  %. If there is a large discrepancy or extended reaction time, the electrode should be replaced as soon as possible.**




If the value shown in the display no longer changes, you should save the reference value by pressing the "OK" key or the "Next" key.

The display now shows the adjacent screen:

Once calibration is complete, the offset of the electrode is shown in the display.



Press the  key to finish calibration.

## ORP calibration errors

If the calibration was not able to be completed or the discrepancy is larger than 10%, the following causes are possible:

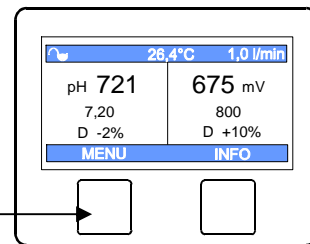
- The ORP electrode (combination electrode) is worn. The electrode service life is limited depending on the water quality and its care.
- You used the wrong buffer solution. It is imperative that 468mV is used. Calibration is not possible if other buffer solutions are used.
- The buffer solution is used up or contaminated. In this case, use a new buffer solution.
- The electrode was connected to the wrong transmitter. The pH electrode must be connected to the white transmitter.
- The electrical connection between electrode and transmitter, or that between transmitter and controller, is damaged.

## Service settings


### Time and date

Procedure:


Press the "MENU" key




Move the cursor (blue backed text) to the line "SERVICE" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

Move the cursor (blue backed text) to the line "time & date" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

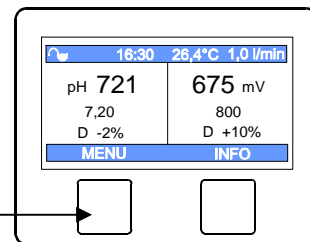
You can now move the cursor by pressing the arrow keys  $\triangleleft$  and  $\triangleright$ , and you can change the settings by use of the arrow keys  $\triangle$  and  $\nabla$ .

Press the  key to save the settings.


### Selecting the language

Procedure:

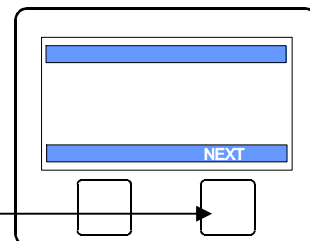
Press the "MENU" key




Move the cursor (blue backed text) to the line "SERVICE" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.


Press the "NEXT" key

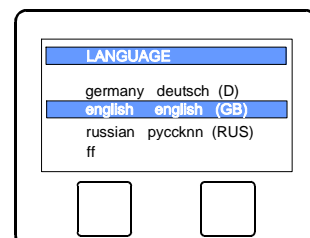


Move the cursor (blue backed text) to the line "language" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

By pressing the arrow keys  $\triangle$  and  $\nabla$ , the cursor can be moved to select the language.

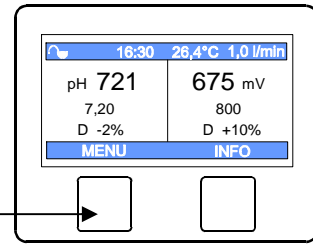
Press the  key to save the settings.



## Operating hours after the last calibration

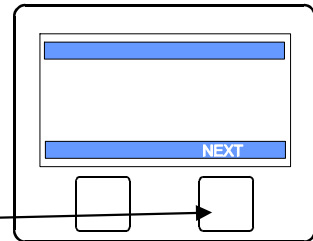
Procedure:

Press the "MENU" key



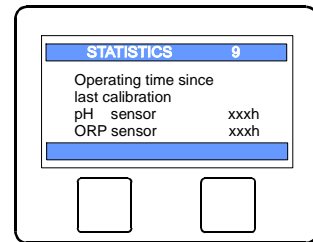
Move the cursor (blue backed text) to the line "SERVICE" by pressing the keys  $\triangle$  or  $\nabla$ .  
Press the key.

Press the "NEXT" key



Move the cursor (blue backed text) to the line "Operating hours" by pressing the keys  $\triangle$  or  $\nabla$ .  
Press the key.

In the display you see the operating time since the last calibration.



## Communication address

A communication address is necessary for connecting the "WATERFRIEND" with a tsi Pool-control-TOUCH" filter control unit. The address has been set to "1" as delivered.

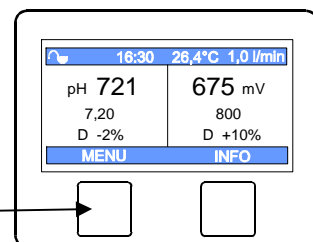
Factory setting: 1

## LAN settings

### Access control (PIN numbers)

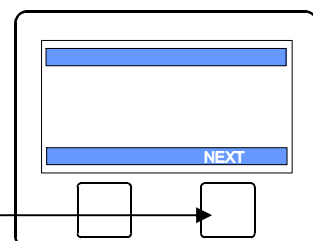
Procedure:

Press the "MENU" key



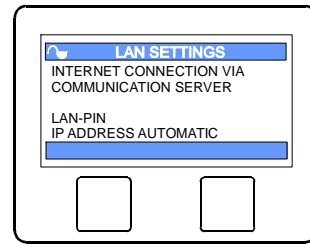
Move the cursor (blue backed text) to the line "SERVICE" by pressing the keys  $\triangle$  or  $\nabla$ .  
Press the key.

Press the "NEXT" key



Move the cursor (blue backed text) to the line "LAN settings" by pressing the keys  $\triangle$  or  $\nabla$ .  
Press the key.

Now the cursor can be moved by pressing the arrow keys  $\triangle$  and  $\nabla$ , and the desired settings can be made.



LAN-PIN is the password for the low-level area, which enables some parameters to be adjusted. The most important settings are blocked for users with this password.

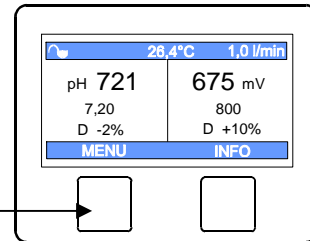
PRO is the password for the high-level area. This password enables all parameters to be adjusted.

### Reset all settings to factory settings


You can use this function to reset all parameters to the factory settings (condition as delivered).

Procedure:


Press the "MENU" key



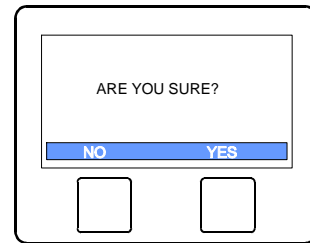
Move the cursor (blue backed text) to the line "SERVICE" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

Move the cursor (blue backed text) to the line "factory settings" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

If you want to reset all the settings to the factory settings, then press the "YES" key.

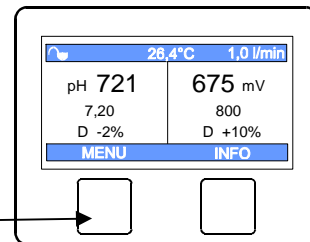


### Adjustment of temperature display


If the display screen shows a temperature different to the actual temperature present at the sensor in the flow fittings, you can adjust the display. This can be the case, for example, after a temperature sensor has been replaced. The temperature can be changed by up to 10° (+/-).

Procedure:


Press the "MENU" key



Move the cursor (blue backed text) to the line "SERVICE" by pressing the keys  $\triangle$  or  $\nabla$ .

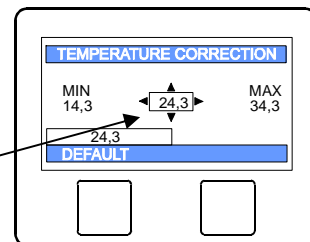
Press the  key.


Move the cursor (blue backed text) to the line "temperature correct." by pressing the keys  $\triangle$  or  $\nabla$ .

Press the  key.

By pressing the arrow keys  $\triangleleft$  and  $\triangleright$ , the cursor can be moved and the temperature display can be adjusted by pressing the arrow keys  $\triangle$  and  $\nabla$ . The maximum and minimum possible values are shown right and left in the display.

Temperature



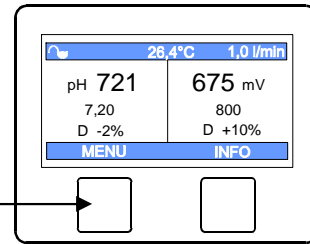
Press the  key to save the settings.

### Acoustic error message

The WATERFRIEND has a facility for switching off the acoustic alarm.

Procedure:

Press the "MENU" key



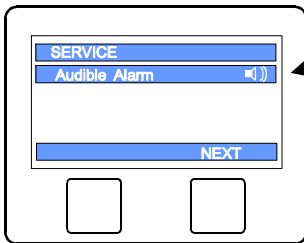
Move the cursor (blue backed text) to the line "SERVICE" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the key.

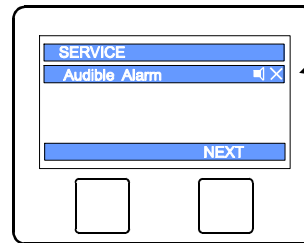
Move the cursor (blue backed text) to the line "Audible Alarm" by pressing the keys  $\triangle$  or  $\nabla$ .

By pressing the key, the acoustic alarm can be switched on or off.

Press the "Back" key, which saves the setting.



Alarm ON



Alarm OFF

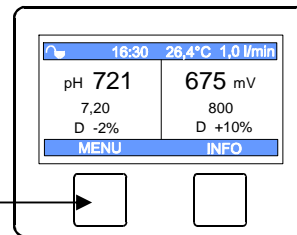
Factory setting: ON

### Increase pH $\Leftrightarrow$ decrease pH

The controller offers the facility to select between operating modes "increase pH" or "decrease pH" in order to adapt the WATERFRIEND to the requirements of the specific swimming pool.

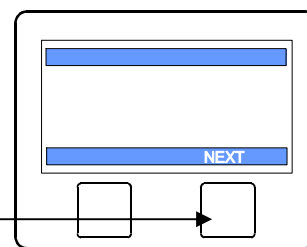
Procedure:

Press the "MENU" key



Move the cursor (blue backed text) to the line "SERVICE" by pressing the keys  $\triangle$  or  $\nabla$ .

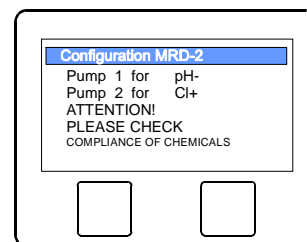
Press the key.



Press the "NEXT" key

Move the cursor (blue backed text) to the line "Configuration MRD-2" by pressing the keys  $\triangle$  or  $\nabla$ .

Press the key.



Press the key.

Move the cursor (blue backed text) to the desired operating mode by pressing the keys  $\triangle$  or  $\nabla$ .

Press the key to save the settings.




Note: When changing between pH-decreasing chemicals and pH-raising chemicals, the suction lances, the metering hoses, the flow fittings and the injection valves must be rinsed out with water and thoroughly cleaned.

## Alarm / error message

There is an error if the red "Alarm" indicator lamp blinks. If you press the "Info" key, the error message will be shown on the display in plain text.

### Acknowledging an acoustic error message

If you press the  key, the acoustic alarm will be switched off.

## Additional settings via LAN interface

The integrated web server provides additional settings for Internet communication using the LAN interface.

To change these settings, the web server must be opened in the browser.

After this, you must log in with the LAN PIN or the service PIN after clicking the key symbol:

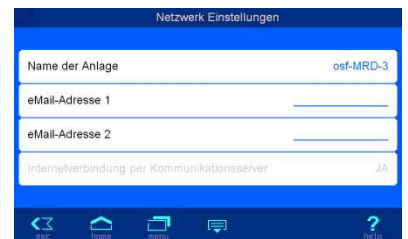
Key symbol to login



After the login you can go to the page

"Menu -> Service functions -> Network settings" to assign a name for the system. This name will be displayed in the title line of the web browser in case of further network access and also appears in the subject line of any e-mails sent.

You can also specify 2 recipients for error messages.



## Flow fitting colors

**Behind the pH and redox electrodes are multi-colored RGB light-emitting diodes, which signal different states.**

When a new WATERFRIEND is installed and the electrodes have been calibrated, the color light will turn green. As the operating time progresses, the color changes steadily over yellow, orange and red. At the latest when the color light is red, the corresponding sensor must be calibrated.





## Meaning of the individual colors

### Blue:

The flow rate of the measuring water is too low and the dosage is therefore blocked. The flow rate must be between 0.2 and 2.0 l / min. (Recommended 0.7)

### Red:

The electrodes must be calibrated.

### Green:

The electrodes are calibrated.

### Yellow/orange:

Various operating hours have passed since the last calibration.

### Flashing red:

Error message. Please press the info key and read more information in the display.

## Explanations

### Storage, Transport

During transport and storage it is important to note that the single-rod measuring chains are frost resistant down to minus 10 ° C. For lower temperatures, we have special single-rod measuring chains in the delivery program.

## Maintenance

Service work may only be carried out on de-pressurised, voltage-free equipment which has been protected against unauthorised switching on.

The metering unit should be serviced by specialist personnel at regular intervals.

## 6-monthly service

### Sealtightness

Check all connections for sealtightness at regular intervals.

### Dirt filter

The filter screen should be checked for soiling and accumulations at regular intervals. The filter screen must be cleaned or replaced if necessary.

### Injection valves

The injection valves should be checked for soiling and accumulations at regular intervals. They should be cleaned if necessary.

### pH electrode

The electrode function is checked at regular intervals using the two buffer solutions (pH7 and pH4). If there are any noticeable variations, the electrode should be calibrated or replaced (see above in manual, "Calibrating pH electrode").

### ORP electrode

The electrode function is checked at regular intervals using buffer solution 468mV. If there are any noticeable variations, the electrode should be calibrated or replaced (see above in manual, "Calibrating ORP electrode").

## Metering pumps



Protect yourself against the metering media, wear appropriate protective clothing.

Once the pump has cooled down, check the hose for any possible damage. The pump hose must be circular and may not show any signs of leakage or damage. Any damaged hoses must be replaced.

## Annual service

### Replacing ORP and pH electrodes

The electrodes should be replaced at intervals of one year (see above in manual, "Calibrating electrodes").

### Replacing the metering hose



Protect yourself against the metering media, wear appropriate protective clothing.

The metering hoses should be replaced at intervals of one year.

## Decommissioning

If the metering unit will not be used for long periods, for example during the winter, the following measures are necessary.

### Electrodes

Take the electrodes out of the flow fitting and insert them in the case in which they were delivered.

### Flow fitting

Empty the flow fitting.

### Metering pumps

Rinse out the metering hoses thoroughly with hot water. Empty the metering hoses and remove them from the metering pumps.

## Wear parts

The following components are wear parts for which no guarantee can be provided:

- electrodes (combination electrodes)
- metering pump hoses
- buffer solutions

*We hope you have a lot of enjoyment and relaxation in your swimming pool*



## Shipment of the dosing system



# WATERFRIEND



## Declaration of non-objection

If you have to return a **WATERFRIEND**, you must send this form, filled out, back with every return device.

Type: .....

Serial number: .....

Detach this page and use it for the return shipment!

We hereby guarantee that we have professionally cleaned the device before shipping. It is free of corrosive substances and other chemical substances which could cause a health hazard. This means that there are no hazards caused by residual contamination. This form has been correctly and completely filled out and the device has been shipped in accordance with the statutory requirements.

If the manufacturer has to carry out cleaning work, all costs incurred will be invoiced.

*Please fill out legibly:*

Company: .....

Road: ..... Postcode, town .....

Country: ..... Telephone: .....

E-mail: ..... Fax:.....

Surname: ..... First name:.....

Date: .....

Signature: ..... Stamp:

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